

# 2018-2019 ANNUAL REPORT



MAKING HOMELESSNESS

RARE. BRIEF. ONE-TIME.



## A MESSAGE FROM OUR CEO

This year marks the 175th anniversary of the formation of the Society of St. Vincent de Paul. For much of this time, Vincentians around the globe have been providing supportive services to those living in poverty and/or experiencing homelessness.

SVdP CARES has been at the center of a worldwide movement to elevate our energy to effectively END homelessness and OBLITERATE poverty-one precious household at a time.

This year, SVdP CARES has expanded our service area to include Citrus, Hernando, Sumter, and Lake counties to the north-bringing our service area to 7,678 square miles.

As one of thirteen worldwide ambassadors to the Vincentian Family Homeless Alliance, I have been able to herald the work we collaboratively do as good news to the poor and homeless around the world. The good work completed by our staff, with the support of our donors and community stakeholders, is changing the trajectory of thousands of lives each year.

While eradicating poverty and homelessness may seem impossible to most, we at SVdP CARES are proving that the impossible is possible on a daily basis-one precious household at a time!

Thank you for making the amazing statistics within our 2018-2019 Annual Report a reality! The collective impact on the communities we serve is incredible.

Gratefully Yours,

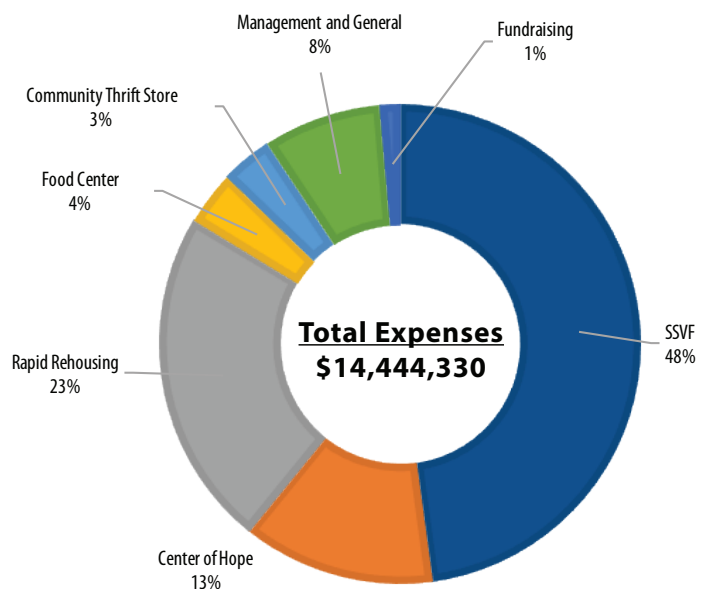
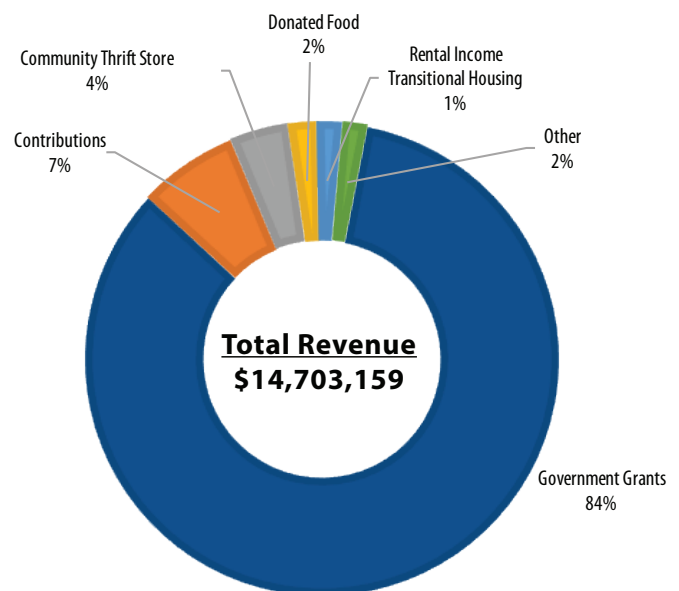


Michael J. Raposa, CEO

## PERFORMANCE QUALITY IMPROVEMENT

- Because top priority is placed on retaining quality staff, the Board approved a **retirement plan**.
- To better engage the community with the work of the organization and to reduce operational expenses, a **volunteer recruitment and retention improvement plan** was established.
- We highly value the wellness of individuals we serve. Therefore, a **Trauma-Informed Environmental Scan and Assessment** was conducted and measures were taken to mitigate triggers that might slow positive housing exits.
- SVdP CARES is laser focused in its goal to end homelessness in 30 days. Because prolonged homelessness is devastating, staff developed and implemented an **improvement plan** to achieve this objective.
- A **communications and marketing plan** was created to champion the true face of homelessness and raise additional private support to end it.

## 2018-2019 FISCAL YEAR IN REVIEW





# ENDING HOMELESSNESS

All SVdP CARES programs are built on the belief that everyone has the right to live in dignified and affordable housing. With "Housing First" principles at the core, we have a healthy disregard for all community perceived barriers to housing including employment history, criminal/credit background, mental health, addiction, or religious practices. SVdP CARES works to rapidly house those experiencing homelessness within 30 days and concurrently connect them to stabilization support services to assist their needs. Stable housing is the only solution to ending homelessness.

## RAPID REHOUSING



**87%** Positive Housing Outcomes



**1,395** Individuals Served  
802 Households



**617** Veterans  
466 Households



**778** Non-Veterans  
336 Households



## PERMANENT SUPPORTIVE HOUSING

Ozanam Village, in Pasco County, provides 30 units of affordable permanent supportive housing with access to case management. In the coming year, SVdP CARES will add an additional 60 units to this project. Permanent supportive housing is key to helping end homelessness for those needing special care that live with mental and emotional challenges.

It is SVdP CARES vision to build more permanent supportive housing in the future.

## CARE CENTER

The point of entry for homelessness services, open year-round, that includes a shower program, storage lockers, and assistance in applying for benefits and job opportunities.



**652** Individuals stayed  
112 were veterans



**10,812** Showers provided



**34%** Transitioned to permanent housing  
Shelter only



**440** Stored belongings  
5,561 visits to lockers

## FOOD CENTER

Provides nourishing meals, 365 days a year, to all who are hungry and homeless. The pantry offers vouchers for food boxes.



**154,200** Meals served



**2,313** Individuals assisted with Food Boxes

## CENTER OF HOPE

Emergency living facility that supports US Veterans and families who seek to transition to permanent and stable housing.



**121** Families Served



**288** Veterans Served



**55%** Positive Housing Outcomes



**66%** Positive Housing Outcomes

## COMMUNITY THRIFT STORE

Profits from the Community Thrift Store support homeless services. Vouchers provide free household goods, clothing, furniture and other necessities to those being housed by SVdP CARES programs.



**2,002** Vouchers provided  
1,887 clothing, 115 furniture



**\$586,517** in sales

**“Thank you for the time spent on my behalf through this transition in a very trying time in my life. Because of you, I have a place to call home.” - Michael G.**

## OUR MISSION

To alleviate pain and suffering, in a spirit of charity, justice, and mercy, through person to person involvement

## OUR VALUES

**C**ommitment: Demonstrated by our loyalty in service to our mission and values.

**A**dvocacy: Demonstrated by support for issues affecting those who are homeless or in poverty.

**R**espect: Demonstrated by the belief that all people have dignity because they are children of God.

**E**mpowerment: Demonstrated by helping people be and become their best.

**S**pirituality: Demonstrated by our faith in God, hope for our future, and love of all people.

## 2018-2019 BOARD OF DIRECTORS

### BOARD OFFICERS

Pat Sullivan, *President*  
Penny Simone, *Vice President*  
Bill Condon, *Treasurer*  
Susan King-Dwyer, *Secretary*

### BOARD MEMBERS

Ricky Bouchard  
Edwina Maxwell  
Kevin McKeefery  
Joseph Sabatino  
James Yeske, Sr.  
Chris Youmans

### EX-OFFICIO MEMBERS

Rev. Kevin Mackin  
Michael J. Raposa, *CEO*

## Thank you SVdP CARES Donors Partners and Champions

*"You had helped me in the past with gas cards to get back home to Texas. It's my turn to help"*

*"I have been a supporter for years due to the service you provide to those in need"*

*"We make a conscious effort to give back to those in need, because we are blessed and you have the best resources to give"*

*"I heard about St. Vincent de Paul not by word of mouth, but by driving by the shelter on 5th ave in St. Petersburg, FL today and felt compelled to donate"*

*"Everyone deserves a chance"*



## St. Vincent de Paul CARES

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