

St. Vincent de Paul



ANNUAL REPORT

2020 - 2021



**MAKING HOMELESSNESS
RARE. BRIEF. ONE-TIME.**

CEO MESSAGE

SVdP CARES saw yet another fiscal year of transformative growth, October 1, 2020 through September 30, 2021. While service continued across sixteen counties along Florida's gulf coast, our work intensified greatly within. For the first time, the number of non-Veteran households was close to the number of Veteran households. We have been blessed with the opportunity to expand both Rapid Re-Housing (RRH) and Safer Emergency Housing Alternative (SEHA) services across the region.

As the COVID-19 pandemic continued through 2021, the impact on those who are poor and homeless has been catastrophic. The world began to shut down in mid-March 2020, and the tireless work of SVdP CARES continued at an astounding pace. Our staff, having rapidly learned new methods in safety, came to work each day and ended homelessness for 1,116 households, while providing supportive services to 2,842 individuals. SVdP CARES completed the fiscal year with a \$25.2 million increase (mostly grant revenue) and began the current fiscal year with a record-breaking operating budget of \$47.6 million.

We are the proud recipient of a \$ 5,000,000 gift from Jeff Bezos' Day 1 Family Fund. As one of only seven organizations across the nation to receive this honor – it is certainly seen as close to a 'good housekeeping' seal of approval within the homeless services arena.

The perfection and expansion of SVdP CARES' SEHA program has been heralded for its innovation and is becoming recognized as the new 'best practice' in providing shelter services. The program utilizes existing hotel/motel stock and embraces homeless sheltering as a true short-term intervention of intensive case management. SVdP CARES has already moved >70% of program participants into permanent housing. We have successfully transformed the concept of a homeless shelter from a noun to a verb.

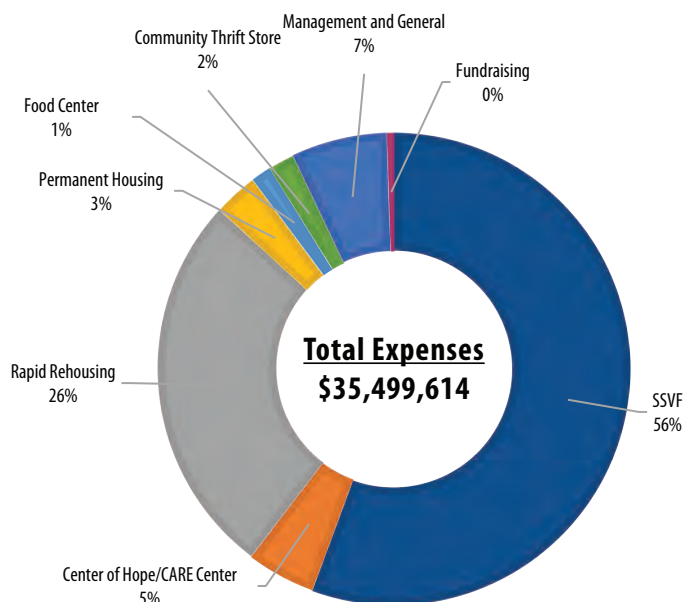
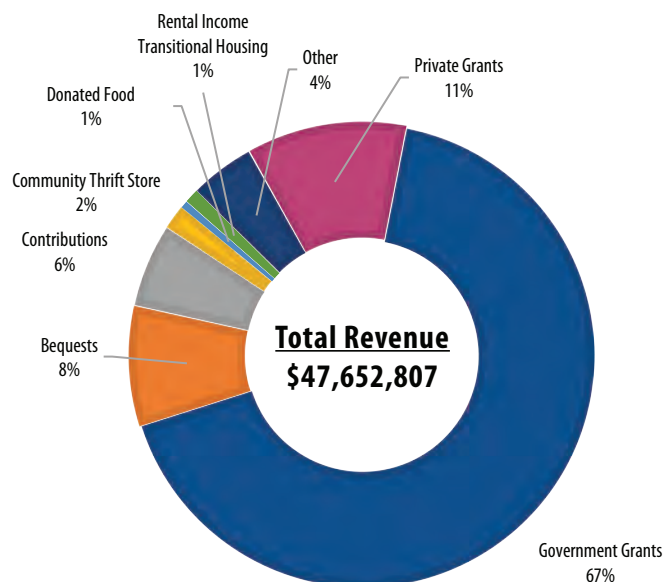
Thank you to all who brought life to the amazing statistics within the 2020-2021 Annual Report! The collective impact on the communities we serve continues to be incredible.

Michael J. Reposa

PERFORMANCE QUALITY IMPROVEMENT

- To respond to its growth and ensure efficiency, strong stewardship of its resources, and fidelity to its core principles, SVdP CARES created Administrative Services and Compliance departments, in addition to enhanced formational training for all staff.
- The SVdP CARES website was updated to include pages for all field offices to optimize efficiency and increase engagement with stakeholders.
- Signage with updated logo and organization name was placed at the CARE Center, Center of Hope, Community Thrift Store and a fleet of 50+ vehicles to establish a more cohesive brand awareness and identity.
- Accreditation was received through December 2025 from the Council on Accreditation (COA), who evaluates organizations based on their ability to improve the lives of the people they serve.

2020-2021 FISCAL YEAR IN REVIEW



ENDING HOMELESSNESS

All SVdP CARES programs are built on the belief that everyone has the right to live in dignified and affordable housing. With "Housing First" principles at the core, we have a healthy disregard for all community perceived barriers to housing including employment history, criminal/credit background, mental health, addiction, or religious beliefs. SVdP CARES works to rapidly house those experiencing homelessness within 30 days and concurrently connect them to stabilization and support services to assist with additional needs. Stable housing is the only solution to ending homelessness.

RAPID RE-HOUSING



1,216 Households moved from Homelessness to Housed



2,272 Individuals Served
1,483 Households



1,035 Veterans
761 Households



1,237 Non-Veterans
722 Households

PERMANENT SUPPORTIVE HOUSING

Ozanam Village I provides 30 units of affordable permanent supportive housing with access to case management. In the 2020-2021 fiscal year, SVdP CARES added 60 units to this project, with the addition of Ozanam Villages II & III. Rosalie Rendu Residences, launched in August, brings the **total PSH unit count to 98 in Pasco County**.

Permanent supportive housing is key to helping end homelessness for those needing special care that live with mental and emotional challenges. It is SVdP CARES vision to build more permanent supportive housing in the future.

COMMUNITY THRIFT STORE

Profits from the Community Thrift Store (CTS) support homeless services. Vouchers provide free household goods, clothing, furniture and other necessities to those being housed by SVdP CARES programs.

\$45,000 worth of furniture and clothing were put back into the community, with another **\$100,000** worth of goods given to anyone in need that walked through the CTS doors.



1,027 Vouchers provided
931 clothing 96 furniture



\$572,932 in sales

FOOD CENTER

Provides nourishing meals, 365 days a year, to all who are hungry and homeless. The pantry offers vouchers for food boxes.



91,698 Meals served



563 Individuals assisted with food boxes

CARE CENTER

The point of entry for homelessness services, open year-round, that includes a shower program, storage lockers, and job opportunity/benefit counseling.



512 Individuals stayed
92 were Veterans



16,801 Showers provided



22% Transitioned to permanent housing
Shelter only



402 Stored belongings
16,659 visits to lockers

CENTER OF HOPE

Emergency living facility that supports families and Veterans who seek to transition to permanent and stable housing.



93 Families served



52 Veterans served



73% Positive housing outcome



59% Positive housing outcome

SAFER EMERGENCY HOUSING ALTERNATIVE

Transforms homeless "sheltering" from a noun (building) to a verb (action). SEHA uses local hotels to bridge the "gap" for those on the path to permanence.



1,487 Individuals stayed
1,098 were Veterans



61% Transitioned to permanent housing

"We're in the business of caring for people..."
- Denis S., Operations Manager

OUR MISSION

To be a beacon of light by transforming lives in the Vincentian spirit of charity, justice, and mercy through interpersonal connectivity

OUR VALUES

C **ommitment:** Demonstrated by our loyalty in service to our mission and vision

A **dvocacy:** Demonstrated by support for those facing poverty and/or homelessness

R **espect:** Demonstrated by the belief that all people have dignity and are created in the image of God

E **mpowerment:** Demonstrated by helping people be their very best

S **pirituality:** Demonstrated by our faith in God, love of all people, and hope for our future

2020-2021 BOARD OF DIRECTORS

BOARD OFFICERS

Pat Sullivan, *President*

Penny Simone, *Vice President*

Bill Condon, *Treasurer*

Susan King-Dwyer, *Secretary*

BOARD MEMBERS

Gary Bishop, Sr.

Ricky Bouchard

Isabel Darcy

Vera Koehnke

Edwina Maxwell

Kevin McKeefery

Nate Penha

Joseph Sabatino

James Yeske, Sr.

EX-OFFICIO MEMBERS

Rev. Kevin Mackin

Michael J. Raposa, *CEO*

"Before getting involved with SVdP CARES, I had never been so low in my life...it was detrimental to my family. From the first call, they were educated and kind in what they did and how we were treated. Because of their help, I was finally able to take a breath of fresh air."

**Thank you SVdP CARES donors,
partners and champions. You make
homelessness rare, brief, and
one-time.**



St. Vincent de Paul CARES

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@SVdPCARES

